OKLAHOMA LACTATION CONSULTANT RESOURCE GUIDE March 2020 - Interim due to COVID-19 WIC, Private Practice, Hospitals

Oklahoma Breastfeeding Hotline 1-877-271-MILK Text OK2BF to 61222

https://obrc.ouhsc.edu/Breastfeeding-Hotline

- Oklahoma Breastfeeding Hotline is available 24/7 for IBCLC care and now has texting.
- Anyone can call it including HCPs.
- We do not turn away any caller and we have been preparing for an increase in calls/texts. Urgent calls are returned 24/7 while texting is 7a-7p CST.

<u>WIC:</u>

Now offering online WIC applications

https://www.ok.gov/triton/modules/newsroom/newsroom_article.php?id=150&article_id= 56961

- Some WIC offices are closed, have patients call their clinic to see how they are operating.
- WIC staff are completing certifications over the phone.

WIC PUMPS:

- Pump paperwork is done over the phone, & mom will be given her pump at the door.
- Some clinics are only issuing double electric single user pumps.
- Each clinic is different, so if needing a hospital grade/multi user pump call the individual clinic.

OKC Area

Private Practice:

Ally Lactation

COVID-19 Protocol - NO Home Visits, seeing outpatient as normal, working on Telehealth 405-849-5624 9901 North May Avenue, Suite 110 Oklahoma City, OK 73120 Sarah Bendure, RN, IBCLC; Cody Blackmon, RN, IBCLC; Erica Dufour, RN, IBCLC; Donna Hendrix, RN, IBCLC; Daree Willman, RN, IBCLC Website: www.allylactation.com Visits: Clinic & home visits (10 miles of the clinic) Monday-Friday by appointment

Jessica Halley, IBCLC, CLC

COVID-19 Protocol - Limiting visits to infants 4 weeks old and younger 405-404-7087 1745a NW 16th Street Oklahoma City, OK 73106 Visits: Inpatient, Outpatient and Home visits within 35 mile radius Hours: Please call to schedule an appointment Specialty: Birth-2 years Email: okc.ibclc@gmail.com Website: www.jessicahalley.com

Comprehensive Lactation Consulting, LLC

COVID-19 Protocol - Limiting visits to infants 4 weeks old and younger

405-863-4461 Holly Frantz, BSN, IBCLC Visits: Home visits within 40 mile radius Specialty: Newborn – 4 years Email: morethanmilk@hayoo.com

Mother to Mother Mobile Lactation

COVID-19 Protocol - NOT SEEING PATIENTS

603-452-8118 4001 Red Apple Terrace Moore, OK 73160 Heather L. Wasuta, IBCLC Visits: Home visits within 30 mile radius Hours: As needed, call or email for appointment Email: mothertomothermobilelactation@gmail.com

Hospitals & Clinics:

OU Physicians Lactation Clinic

COVID-19 Protocol – In Clinic: Monday & Thursday: Limiting visits to infants 4 weeks old and younger Telehealth/phone consults: Tuesday, Wednesday, Friday 405-271-9494 825 NE 10th St., Oklahoma City, OK 73104 Amanda Parsons, MA, RDN/LD, IBCLC Visits: Outpatient Hours: 8:00 a.m. – 4:30 p.m., Monday – Friday Medicaid Provider and files with Private Insurance

OU Medical Center

Lactation Center (TLC)

COVID-19 Protocol - NOT SEEING OUTPATIENT, inpatient only

405-271-6455

1200 N. Children's Avenue Oklahoma City, OK 73104-5068 Keri Hale, RD/LD, IBCLC; Kris Hapgood, BSN, RN, IBCLC; Charissa Larson, MS, IBCLC; Stasha Howard, IBCLC; Cathie Price, IBCLC; Janet Jarvis, BSN, RN, IBCLC; Rachelle Stuart BS, IBCLC; Mallory Brynn Johnson, BS, IBCLC; Colleen Nelson, BSN, RN, IBCLC; Theresa Bryan, BSN, RNC, RN, IBCLC; Lindsey Crossley, MS, RD/LD, IBCLC Visits: Inpatient, all areas of the hospital Hours: 8:00 a.m. – 5:00 p.m., weekends/holidays/nights (night shift averages 3 nights weekly)

Integris Baptist Medical Center

COVID-19 Protocol - NOT SEEING OUTPATIENT, inpatient only 405-949-3393 (NICU); 405-949-3254 (Lactation Services) Northwest Expressway Oklahoma City, OK 73112 Connie Barta, RN, IBCLC; Amy Campbell, RN, IBCLC; Sabrina Smith, RN, IBCLC; Kira Kirkes-Delay RN, IBCLC; Katina Launer, RN, IBCLC; Michelle Smith, RN, IBCLC Visits: Inpatient, Outpatient Hours: 7:00 a.m. – 5:00 p.m., 7 days a week Specialty: Newborn through 1 year Medicaid Provider and files with Private Insurance

Integris Canadian Valley Hospital

COVID-19 Protocol - NOT SEEING OUTPATIENT, inpatient only 405-717-6900 1201 Health Center Parkway Yukon, OK 73099 Rebecca Decker, RN, IBCLC Visits: Inpatient and Outpatient (by appointment) Hours: 8:00 a.m. – 4:30 p.m., Monday – Friday Medicaid Provider and files with Private Insurance

Integris Health- Edmond

COVID-19 Protocol - NOT SEEING OUTPATIENT, inpatient only 405-657-3245 4801 Integris Parkway Edmond, OK 73034 Becky Drevets, RNC, IBCLC Visits: Inpatient and Outpatient Medicare Provider and files with Private Insurance Email: Rebecca.Drevets@integrisok.com

Integris Southwest Medical Center

COVID-19 Protocol - NOT SEEING OUTPATIENT, inpatient only 405-636-7601(Hospital) 4401 S. Western Oklahoma City, OK 73109 Cindy Laney, RN, IBCLC – 644-5242(office) Visits: Inpatient and Outpatient Hours: 8:00 a.m. – 4:30 p.m. Files with Private Insurance Email: <u>Cindy.laney@integris.ok.com</u>

Mercy Health Center

COVID-19 Protocol – NOT SEEING OUTPATIENT, inpatient only 405-752-3586 4300 W. Memorial Road Oklahoma City, OK 73120 Colleen Davis, RN, IBCLC; Patty Buersmeyer, RN, IBCLC; Susie Condict, RN, IBCLC; Ellen Kiss, RN, IBCLC; Julia Wambolt, RN, IBCLC Visits: Inpatient and Outpatient - (Monday – Friday 2 per day) Hours: 9:00 a.m. – 4:00 p.m. Specialty: Newborn to 6 months Medicaid Provider and files with Private Insurance

Norman Regional HealthPlex

COVID-19 Protocol - High acuity outpatient only, phone screening prior to visit

405-515-3532 3300 HealthPlex Parkway Norman, OK 73072 Jayme Provine, RN, IBCLC; Debbie Foster, RN, IBCLC; Pamela Denton, RN, IBCLC; Crystal Moore, RN, IBCLC; Brooke Briggs, RN, BSN, IBCLC Visits: Inpatient, Outpatient Hours: 7:00 a.m. – 7:00 p.m., 7 days a week Specialty: Newborn Medicaid Provider and files with Private Insurance

SSM Health St. Anthony Hospital

COVID-19 Protocol - High acuity outpatient only, phone screening prior to visit, Telehealth available 405-272-6207 1000 N. Lee Oklahoma City, OK 73101 Karen Blackburn RN, BSN, IBCLC; Amanda Hicks, RN, BSN, IBCLC; Ingrid Dixon, RN, MSN, IBCLC Visits: Inpatient and Outpatient Hours: 8:00 a.m. - 4:00 p.m., Monday-Friday Specialty Area: Newborn and up Medicaid Provider and files with Private Insurance Email: Karen.Blackburn@ssmhealth.com

SSM St. Anthony Hospital - Shawnee

COVID-19 Protocol - operating as normal, Telehealth available 405-214-1556 1102 West McArthur Shawnee, OK 74804 Charli Hull, RN, BSN, IBCLC Visits: Inpatient and Outpatient Hours: 8:00 a.m – 4:30 p.m., Monday – Friday Medicaid Provider Email: Charli.Hull@ssmhealth.com

Northeast Area

Private Practice

Innovations Lactation and Breastfeeding Services COVID-19 Protocol - operating as normal 918-398-3586 3336 E. 32nd Street, STE 107 Tulsa, OK 74135 Montika Collins, BS, BSN, RN, CLC, IBCLC Hours: By appointment only (nights and weekends available) Specialty: birth-extended breastfeeders; holistic/integrative lactation support, tongue tie and complex feeding issues Email: pcfitllc@gmial.com

Hospitals

Bailey Medical Center

COVID-19 Protocol - operating as normal 918-376-8240 10502 N 110th Ave Owasso, OK 74055 Whitney Noble, RN, CCE, IBCLC Visits: Inpatient and Outpatient Hours: Monday, Tuesday, Thursday, Friday 8:00 a.m. – 2 p.m.

Peggy V. Helmerich Women's Health Center @ Hillcrest Medical Center

COVID-19 Protocol - High acuity outpatient only, phone screening prior to visit 918-579-8018 1120 S. Utica Avenue Tulsa, OK 74104 Karen Stockwell, RN, BSN, IBCLC; Cheryl Coleman, RN, BSN, IBCLC; Rebecca Onyirioha, RN, MSN, IBCLC Visits: Inpatient and Outpatient Hours: 9 a.m. – 5 p.m. / Outpatient Clinic - 9 a.m. – 5 p.m., Monday, Tuesday and Thursday Medicaid Provider and files with Private Insurance

Saint Francis Hospital

COVID-19 Protocol - High acuity outpatient only, phone screening prior to visit 918-494-6455 6161 S. Yale Avenue Tulsa, OK 74136 Janice Norris, RN, IBCLC; Laura Calhoun, RN, BSN, IBCLC; Kerstin West-Wilson, MS, IBCLC; Lynn Clutter, PhD, APRN-CNS, IBCLC; Traci Mathis, LD, IBCLC Visits: Inpatient and Outpatient Hours: 9:00 a.m. – 4:30 p.m. Specialty: Premature infants Medicaid Provider

St. John Medical Center

COVID-19 Protocol – NOT SEEING OUTPATIENT, inpatient only 918-744-2681 1923 S. Utica Avenue Tulsa, OK 74104 Cynthia DeLay, BSN, RN, IBCLC; Mona Keeline, RN, IBCLC Susan Reeder, BSN, RN, IBCLC Visits: Inpatient and Outpatient Hours: 9:00 a.m. – 5:00 p.m., Monday – Saturday

Saint Francis Hospital South

COVID-19 Protocol - High acuity outpatient only, phone screening prior to visit 918-307-6394 10501 E. 91st St. South Tulsa, OK 74133 Susan Beard, RN, IBCLC; Debbie Ratzlaff, MSN, RN, IBCLC Visits: Inpatient and Outpatient Hours: 7:00 a.m. – 7:00 p.m., Tuesday & Wednesday Specialty: Newborns Medicaid Provider and Files with Private Insurance

Hillcrest Hospital South

COVID-19 Protocol - High acuity outpatient only, phone screening prior to visit 918-294-4239 8801 South 101st East Avenue Tulsa, OK 74133 Connie Lovell, RN, IBCLC Visits: Inpatient and Outpatient (Outpatient for Hillcrest South patients only) Hours: 8:00 a.m. – 4:00 p.m., Monday- Friday

North Central Area

Private Practice

The Latch by Amber Richards, BSN, RN, IBCLC COVID-19 Protocol - operating as normal, offering telehealth as well 580-304-9160 Amber Richards, BSN, RN, IBCLC Traveling IBCLC in Enid, OK Hours: varying/flexible Email: amber.richards@the-latch.com

Hospitals

Alliance Health Woodward

COVID-19 Protocol - operating as normal 580-254-8654 900 17th Street Woodward, OK 73801 Sierra D. Elsey, RN, BSN, BSHS, IBCLC Visits: Inpatient and Outpatient Hours: Varies, by appointment Medicaid Provider and files with Private Insurance

Integris Bass Baptist Health Center

COVID-19 Protocol – NOT SEEING OUTPATIENT, inpatient only 580-548-1347 600 S. Monroe Street Enid, OK 73701 Linda Suderman, RN, BSN, IBCLC; Annette Schovanec, RNC, BSN, IBCLC Visits: Inpatient, Outpatient Hours: 9:00 a.m. – 5:00 p.m., Monday – Friday Medicaid Provider and files with Private Insurance

Stillwater Medical Center

COVID-19 Protocol – NOT SEEING OUTPATIENT, inpatient only and home health 405-742-5553; 405-742-5350 1323 West Sixth Avenue Stillwater, OK 74076 Jeanne Campbell, RNC, BSN, IBCLC; Rachel Weaver, RN, BSN, IBCLC Visits: Inpatient, Outpatient, Home visits 35 mile radius Hours: 9:30 a.m. – 6:00 p.m.; 6:00pm-Midnight, weekends as needed Specialty: Newborns to 3 months Medicaid Provider and files with Private Insurance

South West Area

Hospitals

Comanche County Memorial Hospital

COVID-19 Protocol - High acuity outpatient only, phone screening prior to visit R 580-250-5253 3401 West Gore Blvd. Lawton, OK 73505 Kate Copass, RNC-OB, IBCLC; Jenifer Brown, RNC-OB, IBCLC Visits: Inpatient, Outpatient Hours: 8:00 a.m. – 4:00 p.m., Monday – Friday. Saturday (outpatient) by appointment only Medicaid Provider and files with Private Insurance Email: kate.copass@ccmhhealth.com

Duncan Regional Hospital

COVID-19 Protocol - High acuity outpatient only, phone screening prior to visit 580-251-8830 1407 Nth Whisenant Drive Duncan, OK 73533 Jess Ryans, RN, IBCLC Visits: Inpatient, Outpatient Hours: 8:00 a.m. – 4:00 p.m., Monday, Tuesday, Thursday, Friday Medicaid Provider and files with Private Insurance